

# Shifting the focus back to quality and relationship building

Patrick Rizio



[englishaustralia.com.au](http://englishaustralia.com.au)

Celebrating **40 years** of quality and innovation in ELICOS

- Exponential growth in 2022
- Need for greater teacher support
- General English Leading teacher (GELs)
- Drop in sessions and meetings
- Shift the focus back to quality and relationship building
- Person-centred management



[englishaustralia.com.au](http://englishaustralia.com.au)

**Celebrating 40 years of quality and innovation in ELICOS**